

WHO WE ARE?

ICY DOCK is a privately held company with more than 24 years of experience in designing, manufacturing, branding and distributing computer data storage and enclosure peripherals, especially in industrial and rugged computer data storage. ICY DOCK became a global leader in the computer data storage industry, utilizing their designing and manufacturing capability since 1997. Adhering to strict manufacturing guidelines and having creative product designing teams in California, USA, ICY DOCK delivers highest quality products to exceed customer expectation and offers one of a kind product to satisfy customer's need.

VISION:

As one of the leading computer data storage provider, we believe our innovations will revolutionize computer data storage by bringing new design and form factor into the market. It will provide improvements and convenience in computer data management for small businesses, government, industrial, military, and medical industry.

VALUE:

20-year Design Experience

- · Distinctive product ID design.
- Product development team located in California, USA.
- · Various USA patented products from ICY DOCK's original design.

Quality, Reliability, and Convenience

- Long product lifecycle with an average of more than ten years.
- Industry leading 3-year warranty for all ICY DOCK products.
- · Offer removable drive functionality, hot-swap capabilities, and modular designs; aiming for user convenience in the computer data storage field.

Flexibility

• Ability to make revisions to our designs to fit the needs of system integrators, manufacturers, and government.

Service

- Strategically incorporated branch offices throughout the world to provide immediate support to local customers.
- Various customer service options include phone support, e-mail support, and live chat support, and we reply to all customer support e-mails by the end of our business day.

CUSTOMER:













































WHY ICY DOCK?



















Removable Drive Caddy Design

Both ICY DOCK internal and external hard drive enclosures have the REMOVABLE(HOT-SWAP) function in drive caddy or Tray-less design

Key Features of REMOVABLE Design:

- Supports drive Hot-Swap function
- •Direct bare drive swaps require no tool or installation for our Tray-less series
- •Cost efficient by using the same enclosure for new hard drive(s) upgrades
- •Removable design features "Grab and go" as well as "plug and play"
- Saves valuable desk/workspace
- •Choose from a variety of your favorite SSD or hard drive brands and models
- •Allows for easy drive maintenance without opening up the chassis







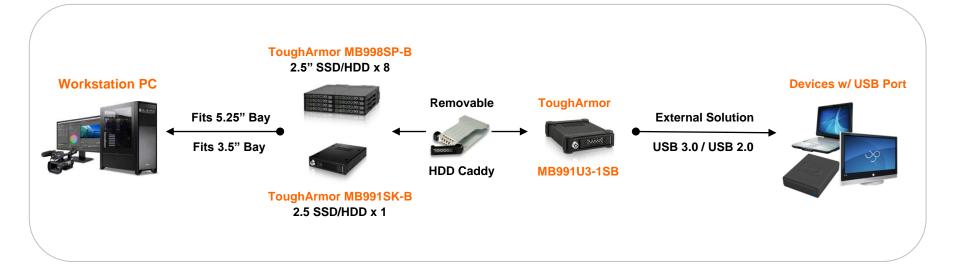






Flexible

As long as you're equipped with ICY DOCK HDD enclosures in your systems, you can transfer storage drives between systems, especially when required to work between locations such as home, work, or school. And drive maintenance will be a breeze too!





Reliable

With more than 24 years of design and manufacturing experience, ICY DOCK has revolutionized the art of hard drive mobility with innovative concepts and simplicity. Quality assurance is our key priority in manufacturing. It allows deployment of ICY DOCK products in many tier one companies such as HP, DELL, Google and more. Our products have long product life cycles, a beneficial factor that ICY DOCK embraces. This factor contributes into many industries that are seeking stability in product availability.



In partnership with





















Unique Design

We design and produce ICY DOCK products with:

- 1. Distinctive ID design
- 2. Top of the line quality (we manufacture our products & choose quality material)
- 3. Unique functionality such as removable/tool-less features
- 4. Ability to make revisions to our designs to fit the needs of system integrators, manufacturers, and government







Elegant

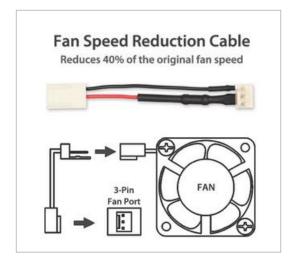
When creating unique hard drive enclosures, our designers have spent countless hours on design and structure. Our products do not compromise functionality due to small sizes and strikes a balance between space and functionality under the premise of simplicity.





Complete

When designing new products, we care about the complete user experience, from simple-to-follow installation guides in its packing to operational usage.









Green

All ICY DOCK products are RoHS compliant. Also, our material and components used are certified by REACH. We source our material and manufacture our product responsibly.













Service



Global Service

Not like many other companies, ICY DOCK handles all customer service and technical support at our office located in sunny southern California. We also handle most technical support and customer service issues from Canada, Mexico, South America, Asia and Europe.



Various Customer Service Options

We provides various customer service options such as phone support, e-mail support and live chat support, and we reply to all customer support e-mails by the end of our business day.



Online RMA Submission

We provide online RMA submission for your convenience, allowing us to issue an RMA number by the end of our business day. This helps to cut down turn around time, especially when the product is essential to daily operations. (Some companies refuse to provide repair/replacement services since they are not in USA)



Limited 3-year Warranty for All Products

All the ICY DOCK products are covered with a 3-year warranty.



ICY DOCK Blogger, Twitter, Youtube and Facebook

We are the first storage enclosure manufacturer to connect to these social sites. We like to have direct contact with our users, that way we are able to collect real world feedback and suggestions on new products to make, as well as improvements to our existing ones.



ICY DOCK Product Selection

Storage Drive/Device Upgrade Kits



EZConvert 2.5" SSD to 3.5" SATA Converters

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EZ-FIT & FLEX-FIT Multifunction Drive+Device Mounting Brackets

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2.5" Removable SSD/HDD Enclosures



ToughArmor Ruggedized 2.5" Drive Enclosures

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ExpressCage Tool-less 2.5" Drive Enclosures

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flexiDOCK Tray-less 2.5" Drive Enclosures

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3.5" Removable HDD Enclosures



3.5" Hard Drive Single Bay Mobile Racks

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3.5" Hard Drive Multi-drive Cages

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External HDD Enclosures



Dual Bay 3.5" External HDD Enclosures

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Quad Bay 3.5" External HDD Enclosures

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EZConvert 2.5" SSD to 3.5" SATA Converter Adapters

- The USA patented tool-less drive installation design for quick & easy setup
- All connections, dimensions, and mounting holes are exactly the same as 3.5" HDD
- Adapts any 2.5" SATA SSD or HDD for use in any 3.5" drive bay or drive tray without performance reduction

Suggested Applications:

Replace legacy 3.5" hard drive with 2.5" SSD for Desktop PC, Mac, Workstation, Server, Data Center, and any systems that use 3.5" hard drive

Upgrade your system in 30 seconds with USA patented tool-less drive installation design



Data Center Upgrade SAN / Data Center SAS HDD









Why EZConvert?

Approved and used by first tier companies:















ICY DOCK EZConvert SSD adapters earns their reputation from many first tier companies who values ICY DOCK's product quality, three year warranty, long product life, and professionally trained worldwide customer support.

What makes EZConvert Special?

ICY DOCK EZConvert series 2.5" to 3.5" SSD mounting adapters set themselves apart from other competitors by having various advanced features that greatly enhance user's experience such as tool-less drive installation, full drive height support, hot-swap drives within the drive caddy, hardware RAID functionality, and SAS 3.0 compatibility.

2.5" to 3.5" SSD/HDD Mounting Adapter Comparison Chart					
	SSD SSD				
Product	EZConvert MB882SP-1S-1B	Competitor's adapter	Competitor's adapter	Competitor's adapter	Competitor's adapter
Tool-Less Drive Installation	1				1
Fully Enclosed Design	1				1
Supports 15mm height Drive	1		✓	✓	
Fit's 3.5" drive caddy	1	1	✓	✓	✓
Swap drive without remove the adapter from drive caddy	✓				
Full metal design	MB382/482/982 Series		✓	✓	
Dual Drive + RAID 0/1 function	MB982SPR-2S R1				
Supports SAS 3.0	MB982IP-1S-1				
3-year warranty	1				



EZConvert 2.5" SSD to 3.5" SATA Converter Adapters

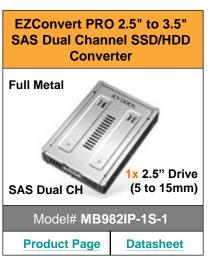


















EZ-FIT & FLEX-FIT Multifunction Mounting Brackets

- Mounts up to 4x 2.5" SATA drives + 1x Slim ODD in a single 5.25" drive bay of the system
- Tool-less Drive Installation Design Drive is fully removable and can be installed or swapped without using a tool
- Accommodate various storage devices such as slim ODD, 2.5"/3.5" drives/device, in a standard 3.5" or 5.25" bay

Suggested Applications:

Install additional drive and device within a standard 3.5"/5.25" drive bay of Gaming PC, Desktop PC, Workstation, Rackmount, and Industrial PC systems

ICY DOCK FLEX-FIT Bracket for 5.25" DVD Bay



ICY DOCK EZ-FIT Bracket for 3.5" Drive Bay



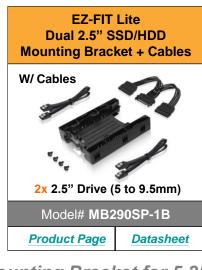


EZ-FIT & FLEX-FIT Multifunction Mounting Brackets

❖ EZ-FIT Series 2.5" SSD/HDD Mounting Bracket for 3.5" HDD Bay

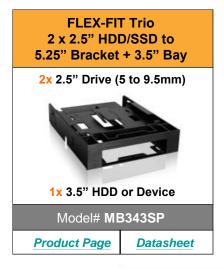








❖ FLEX-FIT Series Multi Device Mounting Bracket for 5.25" ODD Bay











- Rugged full metal construction from inside out, which is compliant with flammability requirements
- Drive caddy is full removable & hot-swappable for peace of mind system maintenance
- Fits up to 3x 2.5" SSD in a single 3.5" bay (floppy bay) or up to 8x 2.5" drives in a single 5.25" bay (DVD bay)

Suggested Applications:

Embedded system, automation system, in-vehicle computer, rugged system HPC, workstation PC, server system, data center, medical and military computers

Automation



Military



HPC



ICY DOCK®

ToughArmor Series







Why ToughArmor?

RUGGED METAL FRAME

- Ruggedized full metal construction
- Ideal for flammability and heavy duty usage
- Sized to fit into any Slim ODD, 5.25" bay, or 3.5" drive bay







Interchangeable



EZ-Slide Drive Caddy



REMOVABLE DRIVE CADDY

 Rugged metal EZ-Slide drive caddy provides removability security, and durability

VARIOUS APPLICATIONS

- Allows flexible data storage builds for different types of applications
- Design for enterprise PC, industrial PC, embedded system, and SFF system
- Approved & used by Advantech, GE, HP, Nvidia, and other well known companies









THALES





❖ For External 3.5" Drive Bay (Floppy Bay)





ToughArmor 2.5" SAS/SATA















❖ For External 5.25" Drive Bay (ODD Bay)







ToughArmor 6x 2.5"

SAS/SATA SSD/HDD Cage

ToughArmor 4x2.5"













❖ For External 5.25" Drive Bay (Floppy Bay)







❖ For 12.7mm height Slim ODD or 9.5mm height Ultra Slim ODD Bay











ExpressCage Tool-less 2.5" SSD/HDD Enclosures

- Full metal chassis with sturdy ABS drive caddies
- Unique built-in screw design offers tool-less drive installation
- Optional bottom mounted screw holes are available for increased stability
- Fits up to 2x 2.5" SSD in a single 3.5" bay (floppy bay) or up to 6x 2.5" drives in a single 5.25" bay (DVD bay)





ExpressCage Tool-less 2.5" SSD/HDD Enclosures

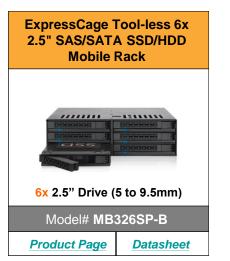
❖ For External 3.5" Drive Bay (Floppy Bay)



❖ For External 5.25" Drive Bay (ODD Bay)









flexiDOCK Tray-less 2.5" SSD/HDD Enclosures

- Exclusive drive door-less design for quick drive swapping, comparable to HDD docking station
- Safety enhanced drive ejection button to prevent accidental drive ejection
- Individual tamper-proof drive power button with cool blue drive activity LED

Suggested Applications:

Data backup, drive cloning, audio & video editing, digital forensics, drive recovery, in-vehicle system, and any application where hot-swap is required.





flexiDOCK Tray-less 2.5" SSD/HDD Enclosures

❖ For External 3.5" Drive Bay (Floppy Bay)





❖ For External 5.25" Drive Bay (ODD Bay)





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ICY DOCK 3.5" HDD Removable HDD Enclosures

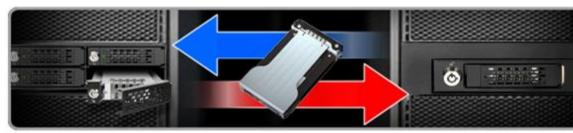
- Hot-Swap capability Allow you to remove or add drives while the system is running. It's designed for gaming, DVR, back-up, video and server application
- User friendly features- Designed for your convenience such as individual drive power button & tray-less design
- Drive interchangeability The drives can be interchanged from system to system or internal to external

Suggested Application: Gaming System, Back-up System, Drive Duplicator, IPC, DVR, HTPC System





Tray-Less Solution for quick and easy maintenance. Good for system or application that requires hot-swap. Such as DVR device, HTPC, HDD duplicator, or daily backup system.



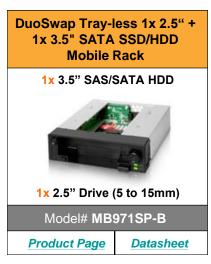
Tray Solution provides the drive with a fully enclosed protection, support half-height hard drives, provides the maximum reliability and extended life span. Good for server application that requires the best reliability, easy maintenance and drive compatibility with small tower server, IPC or data center.



ICY DOCK 3.5" HDD Single-Bay Mobile Racks

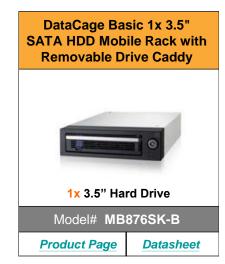
❖ For External 5.25" Drive Bay (ODD Bay) – Tray-less Mobile Racks







❖ For External 5.25" Drive Bay (ODD Bay) – Drive Caddy Mobile Racks





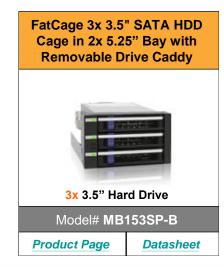


ICY DOCK 3.5" HDD Multi-Bay Cages

❖ For External 5.25" Drive Bay (ODD Bay) – Tray-less Mobile Racks



❖ For External 5.25" Drive Bay (ODD Bay) – Drive Caddy Mobile Racks





Datasheet

Bay



ICY DOCK External Hard Drive Enclosures





ICY DOCK External Hard Drive Enclosures

❖ 2.5" SATA HDD to USB 3.0 Enclosure ❖ Dual 3.5" SATA HDD to USB 3.0 RAID Enclosure





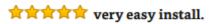
❖ Quad 3.5" SATA HDD to USB 3.0 External Enclosure with Removable Drive Caddy







Customer Testimonials



By Ray Z. on June 23, 2018

Color: SSD Bracket (Cable) Verified Purchase

*** Excellent creative solution.

By Tiger88 on May 26, 2018

Color: SSD Bracket Quad | Verified Purchase

★★★★★ MUST HAVE ITEM!

By Ninja on March 13, 2018

Color: SSD Bracket Single 1x Unit Package | Verified Purchase

****** Wonderful, cleverly designed unit!

By Barry on January 19, 2017

Color: 4 BAY | Verified Purchase

★★★★★ Solid unit - performs well.

By Retsik on April 8, 2018

Verified Purchase

*** Rock Solid

By Michael Johnson on August 30, 2015

Color: 6 BAY | Verified Purchase

★★★★★ These are a godsend!

By Techno Wizard on July 17, 2017

Color: 4 BAY SAS | Verified Purchase



*** ** Makes swapping boot drives a breeze...

By Greg Sampson on June 23, 2018

Color: 2 BAY Verified Purchase

★★★★★ One Of The Most Innovative Products Yet!

By Ryan Cawdor on May 18, 2018

Color: SSD Bracket Quad | Verified Purchase

★★★★★ Great to add more 2.5 hdd or ssd to your PC.

By Ricardo P. on May 28, 2018

Color: SSD Bracket Quad | Verified Purchase

*** ** Very compact and works great. Glad I did read the reviews here.

By Amazon Customer on December 27, 2017

Color: 8 BAY | Verified Purchase

★★★★★ High Quality Reliable 2.5" Removable Hard Drive Solution

By Bill Vallance on June 12, 2018

Color: 4 Bay Lite | Verified Purchase



Awards



"The Icy Dock MB994IPO-3SB opens up small form factor systems to more storage without ODD sacrifice."

- hitechlegion.com



"This is a great idea if you are looking to make the use of the limited space you may have"

- Wegotserved.com



"The ExpressCage is an essential accessory for those who plan to build a server or a NAS at home"

xtremehardware.com



"The MB994SP-4SB-1 could simplify things even further, especially for system builders who need to swap out multiple drives constantly."

- hitechlegion.com



"On the whole I am very impressed with the MB994SP-4SB-1. Its build quality and functionality is well worth every penny /cent."

- eteknix.com



"The MB994SP has many things going for it. Not only is a sleek looking solution to keeping all your 2.5" drives in one convenient location, but it also cools them and keeps them safe."

- thinkcomputers.org



"it's quite obvious that the MB991IK-B was not just designed to be a typical mobile rack to be used in server rooms".

- hitechlegion.com



"The Icy Dock MB991IK-B comes with full support for SATA 6G and works very well with solid state drives without the loss of performance. very good in just about every area"

- thinkcomputers.org



"With the Icy Dock reading 5° C lower than the passively cooled Thermaltake BlacX 5G. it is a definite winner at keeping a drive cooler."

- techreaction.net



Not only does it meet that goal, it does so in a high-quality and highly durable fit and finish

.- pcper.com



"ICY DOCK products have always featured a very good price/performance ration and the ICYRaid is no different"

- nikktech.com



A nice, simple two bay RAID enclosure that is quiet and easy to configure.

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-pcper.com



Need More Info?

We keep ICY DOCK.com updated, so our consumers are guaranteed to receive the latest product announcements, giveaways, and event news. Our customer can also find useful tools on our website include RMA portal, storage buying guide, storage tips, product manuals, and product data sheets.

We encourage our customers to join the ICY Community which allows you to share your experiences, view reviewer critiques and give comments. We will continuously improve our products according to your needs.



www.icydock.com



Contact Us

We're dedicated to our customers needs and we want to hear from you! If you have any questions or comments, feel free to contact us via e-mail, fax, online chat or telephone.





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